Hana Donnelly

South Carolina, United States | Open to Relocation

+1 (843) 408-8106 | hanaEdonnelly@gmail.com | Online Portfolio: www.hana.gallery

# **EDUCATION**

UNIVERSITY OF SOUTH CAROLINA, SOUTH CAROLINA HONORS COLLEGE Columbia, S.C.

**Bachelor of Science Integrated Information Technology** August 2020 – May 2024

**Minor:** English GPA: **3.86**

**Awards:** President’s List, Dean’s List. Rick and Rory Ackerman Endowed Fund recipient, LIFE Scholarship

**Graduate Certificate in Digital Studies** May 2024

**PROFESSIONAL EXPERIENCE**

GAMECOCK WOMEN’S CLUB HOCKEYRemote

**Web Developer (Volunteer)** August 2024 – Present

Designed and implemented a customized website using Jekyll to showcase team news, scores, and scheduling.

DOMINION ENERGY Cayce, S.C.

**Business Analyst Intern** June 2023 – May 2024

Managed a project to incorporate data analytics from multiple internal applications into dashboards.

* Managed data integration projects, developing dashboard reports to visualize key metrics.
* Utilized SQL to develop different dashboards based on key metrics and calculations.
* Collaborated with stakeholders to define project scope, requirements, and deliverables.

South Carolina department of administration Columbia, S.C.

**Information Technology Intern** August 2022 – December 2023

* Authored a ServiceNow helpdesk library about troubleshooting common employee IT issues.
* Worked within multiple departments to understand the roles of each.
* Developed a HTML and CSS prototype of a sales platform to present to shareholders

Cognito forms Columbia, S.C.

**Non-Profit Software Development Boot Camp** August 2022

* Consulted with a client for a software solution.
* Worked in a team setting to create and deliver software.

SOUTH CAROLINA DEPARTMENT OF NATURAL RESOURCES Columbia, S.C.

**Geographic Information Systems Intern** October 2021 – May 2022

Worked as part of a grant team to digitize legacy rare-earth mineral maps.

* Digitized legacy maps in ArcGIS Pro utilizing databases and scripts in Python.
* Creating a Geologic Map Schema database from each digitized map using Python script and manual input.
* Working in a team to create depictions of the 2021-2022 Elgin, S.C. earthquakes.

COLLEGE HOCKEY SOUTH Remote

**Website Intern** August 2021 – May 2022

* Improved website layout and media handling to enhance the user experience.
* Handled and optimized media such as photos, videos, and graphic art.
* Worked in a team of 2-3 to continuously update and design the website.

South carolina MEN’S club hockey Columbia, S.C.

**Website Intern** December 2020 – May 2022

* Worked with WordPress in developing a new functional website.
* Continuously updating information to be accurate and current.
* Implemented an online shopping platform for merchandise and ticket sales.

Tribal tribune Mt. Pleasant, S.C.

**Website Editor** June 2019 – May 2020

* Collaborated with writers and contributors to curate and publish articles, features, and multimedia content.
* Monitored website performance and user engagement metrics, to making data-driven improvements.
* Implemented SEO best practices to enhance online visibility and drive traffic to the website.

**UNIVERSITY PROJECTS**

USC IIT – THERAPUTIC CHATBOT for children with autism Columbia, s.c.

**UX Researcher** Jan 2024 – April 2024

Created a chatbot system as an in-class human-centered computing research project to assist children with autism.

* Conducted user research with autistic children and their caregivers to understand their communication needs.
* Design of a user-friendly interface based on researched requirements.
* Development of chat bot front and back end using React.

USC Parking and Transportation – Shuttlecock Project Columbia, s.c.

**Scrum Master** Jan 2024 – April 2024

Conducted a data-driven story-based study to improve bus utilization as part of an undergraduate research capstone.

* Developed user research methodology to understand why users are not utilizing the bus system.
* Identified key pain points or barriers preventing users from using transport at USC using analysis in Power BI.
* To create recommendations, utilized natural language processing (NLP), Power BI, and other data analysis tools.

**IT SKILLS** SQL, HTML, CSS, JavaScript, Power BI, Data Storytelling, Jekyll Full Stack Development, User Experience (UX) Design, User Interface (UI) Design, Figma, Wireframing, Oracle Developer, MySQL, Snowflake, Databases, Data Analytics, Business Analytics, Mobile-First Design

**OTHER WORK EXPERIENCE**

DOORDASH Charleston, S.C.

Delivery Driver December 2022 - Present

GAMECOCK WOMEN’S CLUB HOCKEY Columbia, SC

**President, Captain, Founder**

Established and led a women’s ice hockey team dedicated to expanding women’s hockey in the Southeast.

* Developed and implemented club policies including constitution, monetary policies, and leadership roles.
* Organized weekly practices, managed team logistics, and coordinated competitive events.
* Implemented recruitment strategies to attract players proficient in both leadership and sportsmanship.

MALIKA PAKISTANI CHAI CANTEEN Mt. Pleasant, S.C.

**Front of House**

Worked for an award-winning family-run Pakistani restaurant in a front of house role. May 2021 – August 2021

DAILY GAMECOCK Columbia, S.C.

**Staff Writer, Staff Photographer** September 2020 – May 2021

* Wrote articles with clarity and impact, adhering to deadlines and maintaining high editorial standards.
* Cultivated a network of sources by building relationships with students, faculty, and staff to gather information.

CHARLESTON COUNTY PARKS AND RECREATION COMISSION

**Operations Aide**

**Maintenance Aide**

**Park Attendant**

Promoted over three summers with increased management responsibilities from Park Attendant to supervising staff.

* Handled money and ensured safe handling and preparation of cash.
* Used technology to ensure smooth park operations.
* Maintained high standards of park cleanliness during the COVID-19 pandemic in a janitorial role.
* Operated heavy machinery in the context of inter-park repairs and maintenance.
* Managed a small team to complete maintenance tasks.
* Worked for the Charleston County Parks and Recreation Commission as in an entry-level position.

WILD DUNES RESORT- BILLY G’S SMOKEHOUSE Isle of Palms, S.C.

**Restaurant Host**  May 2018-August 2018

Worked at Wild Dunes Resort & Hotel at Billy G’s Smokehouse as a host.